

**Dr P Allen**

**Dr N Rankin**

**Dr I Pulford**

**Dr H Lang**

**Dr E Kerins**

Belle Vale Medical Practice

Belle Vale Health Centre

Hedgefield Road

Liverpool

L25 2XE

[www.bellevalehealthcentre.nhs.uk](http://www.bellevalehealthcentre.nhs.uk)

Tel: 0151 317 8599

**Patient Participation Group Meeting – Tuesday 7 December 2021 5.00pm. By ZOOM**

Minutes

|  |  |
| --- | --- |
| **In attendance:** | **Apologies:** |
| Dave Davenport (Practice Manager) | Margaret Cummings |
| Dr Penny Allen – joined late | Nicky Cummings |
| Thelma Riddell | Beverley Mullock |
| Norma Maylor | Sue Sandells |
| Sylvia Dale (Chair) | Ann Sorotos |
| Andrew Bishop |  |
|  | Bill Halplin |

Dave took notes in Beverley’s absence

Agenda:

1            Presentation:  **Sue Haimes** Senior Pathways Advisor iGPc Social Inclusion and Participation Team Mersey Care NHS Foundation Trust

Sue explained what the Pathways Advisors do. Provides social support for service users via Life Rooms in Walton and Southport. Team is looking for another location in the south of the city. The team are either called link workers or social prescribers. When patients come to the surgery they can be referred to social prescribers, by GPs, nu8rses or admins. The link worker team calls patient and puts a plan together for them.

Life rooms has an advice service, and they follow up on their calls.

Sue gave some examples of support offered – e.g. café, IT, exercise groups etc.

**Action DD and SH**: Dave D to put social prescribing video on screens

Thelma – it’s a difficult concept for people to understand.

Dave D – suggested a cardboard cut-out social prescriber.

Dave D - to contact Ruth Newton re: those GPs who are not referring.

All – to contact Sue (via Dave) with any ideas for Marketing social prescibing

2            National Targets update – PA

SD queries the difference between a third primary dose and a booster. They are the same clinically – just called something different on the computer. IGPC Melwood only gets Pfeizer vaccines. Omicron is affecting the targets: Omicron affecting these; weight management service, Long Covid service; vaccine centre & primary care network.

3            Covid update – PA

AP Dave to put a link on the BV website to the govt guidelines re vaccines.

Belle Vale ward is currently has high rates but this varies from week to week.

4            Staff update – DD

We have a new Advanced Nurse Practitioner Dominic Gath so we now have two full time ANPS –so it is likely that pts will receive a call from an ANP.

We also have first contact physiotherapist Liam at the surgery 2 days per week – he is employed by the network.

We are planning to take over rooms 9 and 11 at the surgery soon as we are expanding.

5            Update on appointments system

Thema could not get through to practice (before (29th November) DD explained that this has been a problem until recently. From 29th November we have changed our appointments system which should make it easier to get through. We await patient feedback – we are doing a patient survey in the next few days.

6            AOB

Sylvia

On patient prescription: it says date when medication should be reviewed. Dr Allen explained that this is done automatically it does not always involve the patient. If we need to contact the patient we will do so. These things are being looked at constantly – very often without contacting the patient. Pharmacy as well as GP's do patient medication reviews.

Next meeting 8th March 17.00 **Venue TBA**